



The Medical Interview: The Three Function Approach (Cole, Medical Interview)

Steven A. Cole, Julian Bird

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The Medical Interview by Drs. Steven A. Cole and Julian Bird equips you to **communicate effectively** with your patients so you can provide optimal care! This best-selling, widely adopted resource presents a **practical, systematic approach** to honing your basic **interviewing skills** and managing common challenging communicating situations. Its **Three-Function Approach** - "Build the Relationship," "Assess and Understand," and Collaborative Management" offers straightforward tasks, behaviors, and skills that can be easily mastered, making this an **ideal learning tool** for beginners and a valuable reference for experienced healthcare professionals.

- **Effectively meet a full range of communication challenges** including language and cultural barriers, sexual issues, elderly patients, breaking bad news, and non-adherence.

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