



The Servant Leader: How to Build a Creative Team, Develop Great Morale, and Improve Bottom-Line Performance

James A. Autry

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Servant leadership is leadership *the right way*—a better way of being a manager and part of organizational life. Servant leadership will produce fulfilling emotional, psychological, and spiritual rewards for everyone involved. It will enhance productivity, encourage creativity, and benefit the bottom line.

In *The Servant Leader*, top-selling author, former Fortune 500 executive, and business consultant James A. Autry shows you how to remain true to the servant leadership model when handling day-to-day and long-term management situations. You'll learn how to manage with respect and honesty and how to empower employees to achieve new levels of satisfaction. Plus, you'll learn why servant leadership can be the guiding light to becoming the kind of leader and *person* you want to be. You'll discover how to:

- Maintain your spiritual focus while dealing with such challenging issues as firing, harassment, substance abuse, and performance problems
- Provide guidance during conflict and crisis
- Assure your continued growth and progress as a leader
- Train managers in the principles of servant leadership
- Transform a company with morale problems into a great place to work
- And more

Real leadership begins on the inside with your own commitment to inspire the best in others. But it's one thing to make the commitment; it's quite another to develop the skills to make that happen. If you are an executive, a manager, or someone who aspires to be in a leadership role, you will find the servant leadership philosophy to be a valuable, refreshing, and rewarding approach to leading others and to business life.

"This is **an awesome book**. James Autry's gift is that he brings lofty ideals down to earth with general illustrations that make them easy to understand and apply. **I highly recommend it!**"

—**Jack Canfield**, coauthor, *Chicken Soup for the Soul at Work*

"*The Servant Leader* illuminates a clear path to personal, spiritual, and material actualization, which, in return, **creates an infinite circle of prosperity**."

—**Tom Gould**, retired chairman and CEO, Younkers, Inc.

"Quite simply, this is an extraordinary book. It is a classic already and **the first truly great leadership book of the new century**."

—**John Noble**, director, Greenleaf Center, UK

"*The Servant Leader* is really **the best field guide I've seen** for helping managers transform themselves into true leaders."

—**Doug Greene**, CEO, New Hope Group

"Servant leadership is key to surviving and thriving in the twenty-first century. Let both Jim Autry and his book, *The Servant Leader*, be your guide."

—**Ken Blanchard**, coauthor, *The One Minute Manager*

From the Hardcover edition.



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