



# Managing Knowledge Work and Innovation

*Sue Newell, Maxine Robertson, Harry Scarbrough, Jacky Swan*

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**Managing Knowledge Work and Innovation** Sue Newell, Maxine Robertson, Harry Scarbrough, Jacky Swan

Thoroughly grounded in an extensive body of international research and analysis, *Managing Knowledge Work and Innovation* demonstrates that knowledge work depends primarily on the behaviours, attitudes and motivations of those who undertake and manage it and not simply on the implementation of information systems technology.



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